

## i-MerchantRAKYAT MAINTENANCE FORM

B3

\*Mandatory field (For customer to complete)

Company/Cooperative/Society Name\*:

\_\_\_\_\_

Contact Person\*:

\_\_\_\_\_

Account No.\*:

\_\_\_\_\_

Contact No.\*:

\_\_\_\_\_

\*Mandatory field (For Branch verification)

Branch Name\*:

\_\_\_\_\_

Staff Name\*:

\_\_\_\_\_

Contact No.\*:

\_\_\_\_\_

### A. MAINTENANCE TYPE (PLEASE SELECT YOUR MAINTENANCE TYPE)

Information Update ☐

New Manager Request ☐

\*Only applicable for verified accounts

### B. MANAGER ID MAINTENANCE (FILL IN BASED ON YOUR MAINTENANCE TYPE)

No	Information Update	
	Email Address	Mobile Number
1		

No	New Manager Request		
	Display Name	Email Address	Mobile Number
1			

COMPANY STAMP\*:

Authorized Person

Name:

Date:

Authorized Person

Name:

Date:

Authorized Person

Name:

Date:

For **new manager** request, please submit copies of the following documents:

1. Certificate of Registration
2. Application Letter / Board of Director's Resolution / Minutes of Meeting / Extraction Minutes of Meeting
3. MyKad/Passport of New Manager User

**Please submit this document to a nearest branch OR email to [telerakyat@bankrakyat.com.my](mailto:telerakyat@bankrakyat.com.my). Should you require further assistance, kindly contact our tele-Rakyat Contact Centre at 1-300-80-5454/ 03-5526 9000.**