

FREQUENTLY ASKED QUESTIONS

PENGHARGAAN 50 PLUS 2024 CAMPAIGN

1. What is the campaign's eligibility?

- This campaign is open to new and existing customers of Investment Account-i Rizq Plus aged 50 years and above, including individuals and joint account holders (the Eligible Participant).
- For Joint Account, the eligibility will be based on the age of the primary account holder. The other account holders must be 18 years of age and older.

2. What are the prizes offered in this campaign?

Customers who meet the conditions and eligibility of the campaign could win the following prizes:

Category	Activity/Transaction		Prize/Token			
Special Draw	 Eligible participants must maintain a minimum average balance of RM5,000.00 within three (3) months of the campaign period based on the following criteria: Deried Average Balance 					
			Category	No. of Winners	Cash Prize (RM)	
			First Prize	1	10,000.00	
			Second Prize	2	5,000.00	
	Period	(RM)	Third Prize	3	3,000.00	
	First Month	16,000.00	Consolation	50	500.00	
	Second Month	25,000.00	Prize	00	000.00	
	Third Month	4,000.00	1 1120			
	Total Average	= (16,000.00 +				
	(in three	25,000.00 + 4,000.00)				
	months)	= 45,000.00/3				
		= 15,000.00				
	Draw Qualifying Units					
	Qualifying units for the Prize	= 15,000.00/5,000.00 = 3 Units				
	Draw					
	Note: Every RM5,000.00 will be eligible for					
	1 entry.					

3. Are employees of Bank Rakyat eligible to participate in this campaign? Bank Rakyat employees are eligible to participate in the campaign but are only allowed to win the consolation prize only.

4. How long is the campaign duration?

The campaign starts from 1 June until 31 August 2024 (3 months). However, please note that Bank Rakyat reserves the right to change or amend the campaign period if necessary, from time to time.



5. Are participants or customers still eligible for the Investment Account-i Rizq Plus normal prize draw?

In addition to having the chance to win the campaign prize draw, customers can still participate in the Investment Account-i Rizq Plus prize draw held monthly.

6. How is the winner selection done?

- Winner selection will be decided by Bank Rakyat through a committee set up by the organisation for the campaign.
- Balloting will be conducted at random using a computerised system.
- All the decisions are final and no correspondence, objections or appeals will be entertained.

7. How will the winner be informed of the campaign results?

Winners will be notified through short message service (SMS), telephone calls or other methods determined by Bank Rakyat. Bank Rakyat will NOT be held responsible if the winner cannot be reached or fails to contact Bank Rakyat for the prize claim.

8. Where can participants and customers obtain further information about this campaign?

Further information is available through the following official communication channels:

- Contact Centre: 1300 80 5454
- Bank Rakyat's website: www.bankrakyat.com.my
- Bank Rakyat's official social media
- 9. The Frequently Asked Questions (FAQs) for this campaign are subject to the Terms and Conditions of the campaign, as well as other terms set by Bank Rakyat from time to time.