



Your Bank of Choice

5. Are participants or customers still eligible for the Investment Account-i Rizq Plus normal prize draw?

In addition to having the chance to win the campaign prize draw, customers can still participate in the Investment Account-i Rizq Plus prize draw held monthly.

6. How is the winner selection done?

- Winner selection will be decided by Bank Rakyat through a committee set up by the organisation for the campaign.
- Balloting will be conducted at random using a computerised system.
- All the decisions are final and no correspondence, objections or appeals will be entertained.

7. How will the winner be informed of the campaign results?

Winners will be notified through short message service (SMS), telephone calls or other methods determined by Bank Rakyat. Bank Rakyat will NOT be held responsible if the winner cannot be reached or fails to contact Bank Rakyat for the prize claim.

8. Where can participants and customers obtain further information about this campaign?

Further information is available through the following official communication channels:

- Contact Centre: 1300 80 5454
- Bank Rakyat's website: www.bankrakyat.com.my
- Bank Rakyat's official social media

9. The Frequently Asked Questions (FAQs) for this campaign are subject to the Terms and Conditions of the campaign, as well as other terms set by Bank Rakyat from time to time.