

U Mobile’s 2024 Prepaid Plan Campaign
Terms and Conditions

1. This ‘U Mobile’s 2024 Prepaid Plan Campaign (“**Campaign**”) is organised by U Mobile Sdn Bhd (Registration No: 199101013657 (223969-U)) (“**U Mobile**”) which commences at 00:00:00 on 15 March 2024 and ends at 23:59:59 on 14 June 2024 (“**Campaign Period**”). All entries received outside the Campaign Period will be automatically disqualified.
2. By participating in this Campaign, you agree to be bound by all the terms and conditions below (“**Terms and Conditions**”).
3. **Campaign Eligibility**
 - a. This Campaign is open to all U Mobile Prepaid subscribers who are Malaysian citizens.
 - b. U Mobile’s employees and their immediate family members are not allowed to participate in this Campaign.
 - c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
 - d. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Campaign.
4. **Campaign Mechanism**
 - a. To participate in this Campaign:
 - i. You must purchase any of U Mobile Prepaid plan worth RM30 and above (UMI50, UMI36, UMI30, GX38, GX30, GX43, U35, U40, U50) via any of the participating online channels which include online banking, e-wallets or online channels (as listed in the table below) (“**Online Channels**”) within the Campaign Period:

Online Banking	E-Wallets/Online Channels
Agro Bank	Boost
Alliance Bank	GoPayz
Ambank	Lazada
BSN	Shopee
CIMB	Touch N’ Go eWallet
Hong Leong Bank	
Bank Islam	

Maybank	
Bank Muamalat	
MBSB	
Bank Rakyat	
Public Bank	
RHB	

- ii. Each successful purchase will be considered as an entry. No entry forms are required.

5. Rewards

- a. The qualified participants who complete the steps listed in Clause 4(a)(i) will be shortlisted to win the monthly prize as specified below:

Monthly Prize	Campaign Month	Total Winners	Mechanic	Selection Criteria
RM 3 cashback ("Reward")	Month 1 (15 March 2024 - 14 April 2024)	10,000	Participants are required to purchase any U Mobile's Prepaid plan worth RM30 and above at any participating Online Channels.	In each month, every 10th successful transaction. For example: the 10 th , 20 th 30 th transaction, and so on.
	Month 2 (15 April 2024 - 14 May 2024)	10,000		
	Month 3 (15 May 2024 - 14 June 2024)	10,000		

- b. U Mobile will notify the participants of their entitlement to receive the Reward via SMS. The Reward will be credited to the winners' Prepaid account (with the same MSISDN used to perform the transactions). U Mobile will only perform one attempt to credit the Reward to the winners' Prepaid account. In the event that such attempt failed due to any reasons whatsoever, the Reward will be forfeited.
- c. The participants must ensure that their U Mobile Prepaid is active during the Campaign Period and until the fulfilment of Reward. "Active" means able to make and receive calls.
- d. There are no limits on the entries or rewards for each participant during the Campaign Period.
- e. The Reward is given on an "as is" basis and is not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose of the Reward. U Mobile reserves the right to substitute the Reward with another voucher or an item of similar value at any time without prior notice.

- f. All winners' names will be published on the U Mobile website, or any other method of communications U Mobile deems appropriate.

6. General

- a. U Mobile's decisions on any matter relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
- b. U Mobile may change any of these Terms and Conditions including terminating or suspending this Campaign and extending the Campaign Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Campaign.
- c. All rewards are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Campaign. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Campaign.
- d. By participating in the Campaign, all participants:
 - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
 - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
 - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. The subscription and use of U Mobile's Prepaid mobile service are subject to U Mobile's standard Prepaid Terms and Conditions, the respective Prepaid plans terms and conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, between these Terms and Conditions, U Mobile's standard Prepaid Terms and Conditions and the respective Prepaid plans terms and conditions, the conflict will be resolved in the following descending order:

- i. the Prepaid Terms and Conditions;
 - ii. the respective Prepaid plans terms and conditions; and
 - iii. these Terms and Conditions
- f. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- g. In the event of any conflict between the English and other language versions, the English version shall prevail.

Version: <insert upload date>