



Your Bank of Choice

FREQUENTLY ASKED QUESTIONS

MEMBERS GET CUSTOMERS (MGC) CAMPAIGN

1. What is the campaign's eligibility?

- This campaign is open to Customer (referrer) with new or existing Investment-i Account Rizq Plus (Rizq Plus) who introduces their acquaintance (referee) to open Investment-i Account Rizq Plus (Rizq Plus) account.
- The referrer must be a Bank Rakyat share member.
- Bank Rakyat employees are not eligible to participate in this campaign.

2. What is the campaign mechanism?

- The referrer is required to fill up and complete the referral form provided by Bank Rakyat branches or download the form from Bank Rakyat website to participate in this campaign.
- The referrer may visit Bank Rakyat branches with the referee for account opening OR the referee may visit the branch alone with the referral form that has been signed by the referrer for account opening.
- The referrer who successfully refers a new customer (as described above) to open Investment-i Account Rizq Plus is eligible to receive a token from Bank Rakyat.

3. How long is the campaign duration?

The campaign starts from 13 May 2025 - 31 December 2025 **or** until the limit of 1,500 new accounts has been reached, whichever is earlier, unless stated otherwise. However, Bank Rakyat may change or amend the campaign period, if necessary, from time to time.

4. What is the token offered for the campaign?

- For every successful referral resulting in the opening of a new account, the referrer will receive a token of RM70.00.
- The cash incentives will be credited to the referrer's Investment-i Account Rizq Plus once the campaign ends or when the limit of 1,500 new accounts has been reached, whichever is earlier.

5. How will the referrer be informed of the campaign results?

The referrer will be notified through short message service (SMS), telephone calls or other methods determined by Bank Rakyat.



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6. Where can participants and customers obtain further information about this campaign?

Further information is available through the following official communication channels:

- Bank Rakyat's website: www.bankrakyat.com.my
- Bank Rakyat's official social media
- Bank Rakyat Contact Centre: 1300 80 5454

7. The Frequently Asked Questions (FAQs) for this campaign are subject to the Terms and Conditions of the campaign as well as other terms set by Bank Rakyat from time to time.