

JOINT PROMOTION PROGRAM BETWEEN BANK RAKYAT AND FIC HOSPITALITY SDN BHD

TERMS AND CONDITIONS OF THE PROMOTION

1) Name of Merchant: FIC Hospitality Sdn Bhd.

2) Product or Service: Room only.

3) Promotion Period: 1 December 2024 until 31 May 2025.

4) **Applicable to:** All Bank Rakyat Debit Card-i and Credit Card-i holders including Bank Rakyat employee.

5) **Promotion Mechanism:** Payment using Bank Rakyat Debit Card-i or Credit Card-i.

6) **Promotion and Discount:** 15% discount from Best Available Rate.

7) **Promotion Code:** bankrakyat

8) **Redemption Mechanism:** Book with the hotel's official website and make payment using a Bank Rakyat card.

www.feldaresidences.com

- www.merdekapalace.com
- www.grandbeachresortpd.com

9) Other Terms and Conditions:

- a) This promotion is valid for all Felda Residences, Merdeka Palace Hotel & Suites and The Grand Beach Resort Port Dickson.
- b) This promotion is exclusive to Bank Rakyat's cardholder.
- c) To redeem the discount, Bank Rakyat's cardholders must enter the promo code "bankrakyat" during the booking process.
- d) The discount is non-refundable and cannot be exchanged for cash or oter services.
- e) The discount is applicable to Room Only and excludes breakfast.
- f) Additional services or packages may be subject to separate charges.



- g) Entrance tickets are valid for Felda Residences Hot Springs only and according to the type of rooms.
- h) Any purchases made using this promotion must be Shariah-compliant.
- These terms and conditions shall be read together with the general terms and conditions of Bank Rakyat Credit Card-i and Debit Card-i which are available on Bank Rakyat's website.