

FREQUENTLY ASKED QUESTIONS

CUSTOMER GET CUSTOMER PROGRAMME (CGC)- CARDHOLDERS

1) What is the Customer Get Customer (CGC) programme?

The Customer Get Customer programme (CGC) is an incentive programme offered to Bank Rakyat Credit Card-i cardholders to act as introducers to acquire new Bank Rakyat Credit Card-i cardholders.

2) Who is eligible to participate in this programme?

This CGC programme is open to all Bank Rakyat principals and supplementary members, inclusive of employee holders Bank Rakyat Credit Card-i.

3) What are the requirements for the cardholder to participate in this programme?

Cardholder account is **ACTIVE** and **NOT** under impaired status.

4) What are the conditions to be eligible for incentives?

- i. All card types except Bank Rakyat modified Credit Card-i corporate.
- ii. Newly approved and activated principal cards, inclusive of re-instatement cases that have been cancelled or terminated more than 1 year from the date of the new approval.

5) What is offered for this programme?

An incentive of RM50.00 will be given for each Bank Rakyat Credit Card-i that is approved and activated.

Note: If the newly approved and activated card is cancelled within 90 days, the incentive will be deducted in the future from the incentive payment.

6) How is the incentive given to the cardholders?

The incentive amount will be credited to the cardholder's Bank Rakyat Credit Card-i account.

7) When will the incentive be given to the cardholders?

Incentives will be paid monthly by the 15th of every month.

8) How can cardholders participate in the CGC programme?

Cardholders are required to refer new cardholders via Bank Rakyat Quick (BRICK). **Refer Appendix 1 for Guide.**

Appendix 1

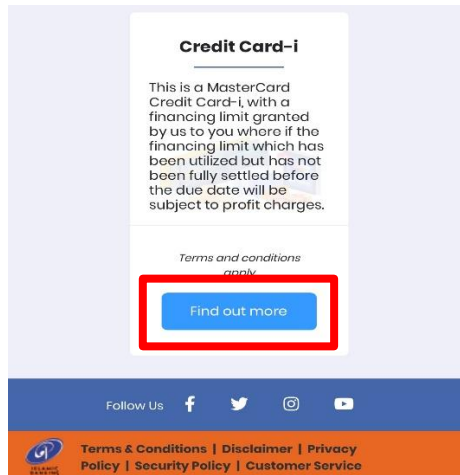
- 1) Scan the BRICK QR code or visit our website at <https://brick.bankrakyat.com.my>



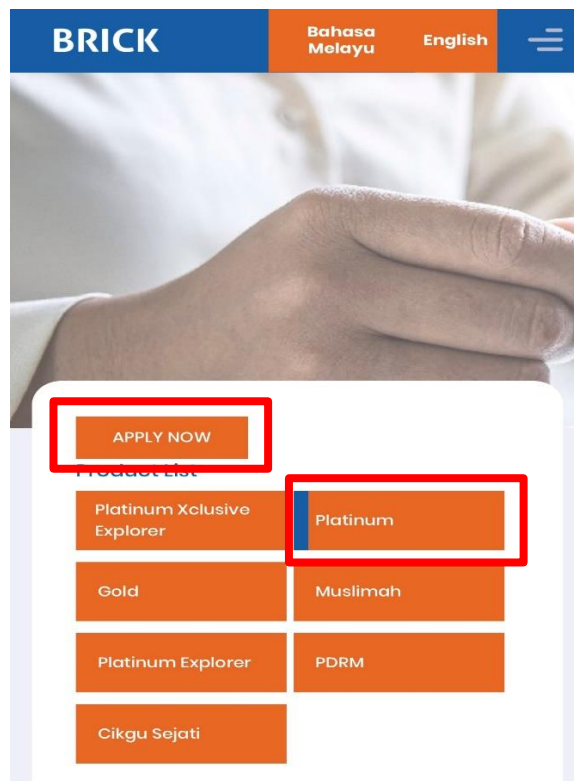
- 2) The main page of BRICK.



3) Choose 'Credit Card-i' and click 'Find out more'.



4) Choose 'Product List' and click 'APPLY NOW'.



- 5) Introducer is required to click 'I've been referred by another customer' and fill in the details.

Platinum

We look forward to assist you in choosing the right products and banking solution for your needs. Please fill out the form below and our team will be in contact with you soon. Thank you.

Pre Application

Application Tip ⓘ

- Click the start application button if you don't have any referral information.
- Chose a referral option and fill in the required details.

Referral Information

☐ I've been referred by a Bank Rakyat branch

☐ I've been referred by another customer

Start Application

Referral Information

☐ I've been referred by a Bank Rakyat branch

☒ I've been referred by another customer

NRIC *

Name *

Start Application

- 6) The new cardholder is required to fill in all the details with a complete document and submit the application.

Platinum

We look forward to assist you in choosing the right products and banking solution for your needs. Please fill out the form below and our team will be in contact with you soon. Thank you.

Application

Personal Information

Country of Origin *

Select country

Citizenship *

Select citizenship

Types of Identification Card *

Select type of identification card

Identification No. *

Supporting Documents

MyKad:

+ Choose

Max file size is 2 MB and max number of files is 3.
This MyKad is a mandatory document.

Pay Slip:

+ Choose

Max file size is 2 MB and max number of files is 3.
This Pay Slip is a mandatory document.

EA Form:

+ Choose

E-Signature

Clear e-Signature

Submit application

Back to previous page