

## JOINT PROMOTION PROGRAM BETWEEN BANK RAKYAT AND ALILA BANGSAR KUALA LUMPUR

TERMS AND	
<b>CONDITIONS OF</b>	1) Name of merchant: Alila Bangsar Kuala Lumpur
THE PROMOTION	2) Product/Services: Accommodation services.
	3) <b>Promotion period:</b> Now until 30 December 2024.
	<ol> <li>Applicable to: All type of Bank Rakyat Debit and Credit Card-i holders.</li> </ol>
	<ol> <li>Promotion mechanism: Payment using Bank Rakyat Debit Card-i or Credit Card-i.</li> </ol>
	<ol> <li>Promotion and discount: RM300+ per night (applicable only for studio king and twin room rate) subject to 8% Sales and Service Tax (SST)</li> </ol>
	This promotion includes the following items:
	a) Early arrival at 12.00 pm (Subject to availability)
	b) Late check-out 3.00 pm (Subject to availability)
	<ul> <li>Free-flow coffee or tea in the Living Room throughout the day.</li> </ul>
	d) Free high-speed internet access (WiFi)
	7) <b>Promotion code:</b> Not applicable
	8) Redemption mechanism:
	Kindly email <u>kulal-reservations@hyatt.com</u> or call +603 2268 3888 48 hours in advance to secure and confirm the room booking.
	9) Other Terms and Conditions:
	a) The quoted rate is in Malaysian Ringgit (MYR).



<ul> <li>b) The quoted rate represents the estimated total cost of the room, taxes, service charges and any applicable package inclusions. Actual taxes, service charges, levies and surcharges are calculated upon check-out and are subject to change without notice.</li> </ul>
c) All reservations must be paid in advance.
<ul> <li>d) This promotion is not combinable with any other existing offers.</li> </ul>
<ul> <li>e) The Terms and Conditions shall be read in conjunction with the General Terms and Conditions of the Bank Rakyat Credit Card-i and Debit Card-i, which are available at <u>www.bankrakyat.com.my</u>.</li> </ul>
<li>f) Any purchases made for this promotion must be in accordance with Shariah.</li>
10) Cancellation Policy or No Show Policy
In the event of cancellation, the following charges will be applied:
<ul> <li>a) If the estimated total amount is not paid in full within seven days of the booking date, 100% of the deposit will be withheld.</li> </ul>
b) All deposits paid are non-refundable and transferable if the entire booking is cancelled or shortened stay after confirmation.
c) The authorized signatory's Credit Card-i is responsible for paying any other fees or expenses incurred during the stay.