



Your Bank of Choice

**PRODUCT DISCLOSURE SHEET**

<p><b>Please read this Product Disclosure Sheet before you decide to subscribe for Home Financing-i. Be sure to also read the terms and conditions in the Letter of Offer. Seek clarification if you do not understand any part or this document or the general terms.</b></p>	<p align="center"><b>BANK RAKYAT HOME FINANCING-i</b></p> <p>Package: _____</p> <p>Date: _____</p>
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**1. What is this product about?**

- This financing facility is to assist you in financing the purchase of a residential property, residential land, and shophouse / commercial lot. The Bank's Selling Price is derived based on the Ceiling Profit Rate ("CPR") which is fixed throughout the financing tenure. However, the Effective Profit Rate ("EPR") is calculated on a floating / variable rate basis.
- Purpose of financing:
  - i. Purchase of completed house;
  - ii. Purchase of house under construction;
  - iii. Refinance of an existing property financing with Bank Rakyat or other financial institutions;
  - iv. Remortgage of a house free from encumbrances;
  - v. Purchase of bungalow lot / residential land; and
  - vi. Purchase of shophouse / commercial lot.

**2. What is the Shariah concept applicable?**

- This financing is under the Shariah principles of Murabahah (by adopting Tawarruq practices) where based on Wa'd (promise) from the customer, the Bank will purchase the commodity from a commodity trader and then sells the commodity to the customer based on the Murabahah sale price (cost of commodities with profit) on deferred payment basis. The Bank then, as the customer's agent, will sell the commodity to a third party buyer on cash. The cash collected from third party buyer will be deposited into payee's account.
- The commodities being used are the commodities permissible by Shariah available in Bursa Suq Al-Sila`.

**3. What do I get from this product?**

Total Financing Amount	RM
Ceiling Profit Rate (CPR)	% per annum
Default Rate	BR + 4.50%
Total Selling Price	RM
Financing Margin	%

Financing Tenure	years
Effective Profit Rate (EPR)	BR + %
Current Base Rate ("BR")	%

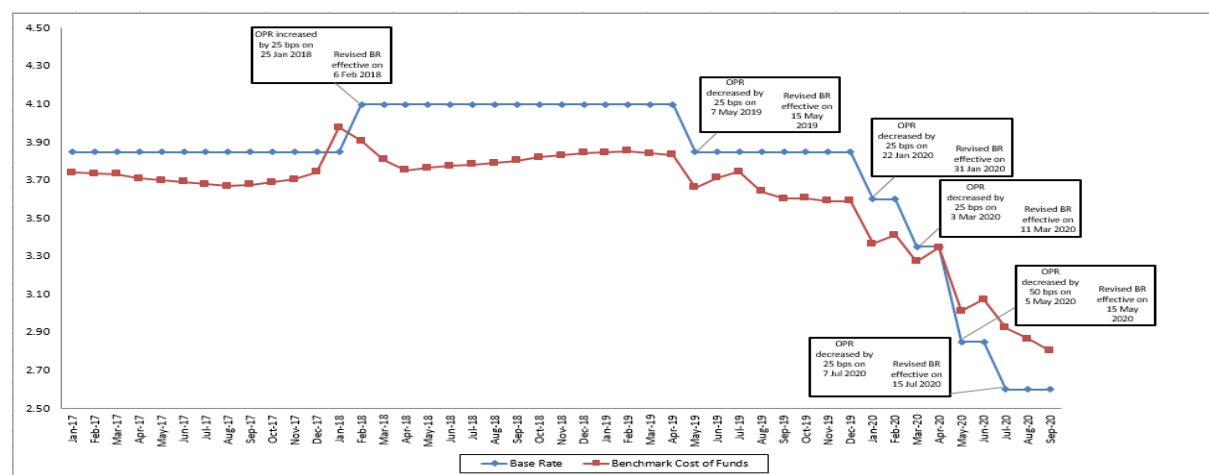
#### 4. What is Base Rate?

The BR we offer on this product is made up based on our benchmark cost of funds (COF). Our benchmark COF reflects the cost of raising new funds and 3-month Kuala Lumpur Interbank Offering Rate.

#### 5. What are possible scenarios to trigger a change in the BR?

Our Base Rate can rise or fall due to change in the benchmark COF. Changes in benchmark COF could occur due to change in Overnight Policy Rate (OPR) as decided by the Monetary Policy Committee of Bank Negara Malaysia, as well other factors such as the market funding conditions.

#### 6. Historical benchmark COF



#### 7. What are my obligations?

- Your monthly instalment is RM \_\_\_\_\_.
- Total payment amount at the end of \_\_\_\_\_ years is RM \_\_\_\_\_.

Rate	Today (BR = __ % )	If BR goes up by 1%	If BR goes up by 2%
Monthly instalment	RM	RM	RM
Total profit at the end of _____ years	RM	RM	RM
Total payment amount at the end of _____ years	RM	RM	RM

**Note:**

- Your monthly instalment and total payment amount will vary upon changes in BR. However the total payment amount will not exceed the Total Selling Price.
  - We will communicate to you at least seven (7) calendar days prior to effective date of any revisions to the BR and EPR which applicable to your financing.
- Prepayment or excess payment of the monthly instalment is allowed and will be treated as subsequent monthly instalment payment. The prepayment or excess payment however will effect to the profit calculation of your financing account.



- The amount of early settlement is as per the formula below:

Early Settlement Amount = Outstanding Selling Price – Ibra' + Late Payment Charges (if any)

Where,

Ibra' = Deferred Profit + Undisbursed Principal (if any) – Other Charges (if any)

**Note:** Ibra' means deferred profit which has not been accounted as profit earned. The difference between Cost of Fund ("COF") and EPR can only be claimed whenever the COF is higher than the EPR.

- For early settlement of financing facility, you shall be entitled for rebate on contributions made for the Mortgage Reducing Term Takaful (MRTT) from the appointed Takaful Companies (if applicable).

#### 11. Do I need any Takaful coverage?

- Customer is required to subscribe for House Owner Takaful coverage for residential and Fire Takaful for shophouse / commercial lot from Takaful companies.
- Customer is advised to subscribe for Mortgage Reducing Term Takaful ("MRTT").
- Customer has the freedom to choose any Takaful companies operating in Malaysia. However, to avoid any difficulties, appointment of the Bank's panel Takaful companies are greatly advised.
- Customer is reminded to refer to MRTT policy in the event of death or total permanent disability during the facility tenure.

#### 12. What are the major risks?

Customer is responsible to ensure that the monthly instalments are paid according to the agreement even when customer is facing financial problems such as unemployed or illness.

#### 13. Do I need a collateral and guarantor?

Collateral is required for this financing while for guarantor, its depends on case to case financing payment capability and other credit consideration.

#### 14. Do I need to pay a Security Deposit? (If applicable)

- Security Deposit is only applicable to Refinancing (with cash out) where two (2) months instalment amount shall be deducted from the **financing** and credited into the customer's Special Account upon disbursement.
- Except for Home Financing-i (SJKP) the Security Deposit is three (3) months instalment amount, shall be paid by customer before disbursement process and credited into the Special Account.
- The amount will be set off against any arrears when default of payment occurs.
- The amount of Security Deposit must be maintained at any time during the financing period.
- Note:** We will communicate to you by notice at least seven (7) calendar days in advance on the intention to set-off the Security Deposit.

#### 15. What should I do if there are changes of my personal information?

- The customer must contact us immediately if there are any changes to your personal information to ensure correspondence can be delivered in a timely manner.
- Please contact the Call Centre at 1-300-80-5454 or visit any branches to update your personal information.

#### 16. Where can I get assistance and redress?

- If you have financial difficulties, you should contact us earliest to discuss on payment solutions.
- "Agensi Kaunseling Dan Pengurusan Kredit has been established by Bank Negara Malaysia to provide free



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services on money management, credit counselling, **financial education** and debt restructuring for individuals. You can contact AKPK at:

**8<sup>th</sup> Floor, Maju Junction Mall**  
**1001, Jalan Sultan Ismail,**  
**50250 Kuala Lumpur**  
**Tel: 03-26167766**  
**E-mail: [enquiry@akpk.org.my](mailto:enquiry@akpk.org.my)**

**17. Where can I get more information?**

For more information, please refer to the product brochure or visit [www.bankrakyat.com.my](http://www.bankrakyat.com.my)

**Any suggestions and questions can be directed to:**

**Call Centre at 1-300-80-5454**

- 7:30 am to 9:30 pm  
Available for all inquiries
- 9:30 pm to 7:30 am  
Available only to check application status, internet banking and report lost card

Or

International Line:  
+603 5526 9000

Or

Facsimile:  
03-22647301

Or e-mail to:  
[telerakyat@bankrakyat.com.my](mailto:telerakyat@bankrakyat.com.my)

**You can make a complaint by calling:**

**Call Centre at 1-300-80-5454**

or send your complaint to:

**Public Complaints Bureau Unit,  
Customer Service, 9<sup>th</sup> Floor,  
Tower 1,  
Bank Rakyat Twin Tower,  
No. 33, Jalan Rakyat, KL Sentral,  
50470 Kuala Lumpur**

or e-mail to:  
[aduan@bankrakyat.com.my](mailto:aduan@bankrakyat.com.my)

or contact Bank Negara Malaysia LINK or TELELINK at:  
**Block D, Bank Negara Malaysia,  
Jalan Dato' Onn,  
50480 Kuala Lumpur**  
**Tel: 1-300-88-5465**  
**Fax: 03-21741515**  
**E-mail: [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)**

**18. Other home financing packages available.**

- Home Financing-i
- Home Financing-i (ZEC)
- Home Financing-i (My 1<sup>st</sup> Home)
- Home Financing-i (PR1MA)
- Home Financing-i (SJKP)

**IMPORTANT NOTE:**

- **LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU DO NOT KEEP UP FINANCING PAYMENT ON YOUR HOME FINANCING.**
- **THIS PRODUCT HAS BEEN APPROVED BY SHARIAH COMMITTEE ON 23/01/ 2013.**
- **THE INFORMATION PROVIDED IN THIS DISCLOSURE SHEET IS VALID AS AT \_\_\_\_\_**