

FREQUENTLY ASKED QUESTIONS (FAQs)
BANK RAKYAT PDRM CREDIT CARD-i

1) What is Bank Rakyat PDRM Credit Card-i?

Bank Rakyat PDRM Credit Card-i is a Credit Card-i offered **EXCLUSIVELY** for Royal Malaysia Police (RMP) personnel and RMP non-management personnel.

2) When will the Bank Rakyat PDRM Credit Card-i be available?

Bank Rakyat PDRM Credit Card-i will be available starting from 31 March 2023.

3) What are the main features of Bank Rakyat PDRM Credit Card-i?

The main features of Bank Rakyat PDRM Credit Card-i are as follows:

- i. **EXCLUSIVE** card design for RMP personnel.
- ii. Special **CASH WITHDRAWAL FEE** of 1.5% or minimum RM15 (whichever is higher) at automated teller machine (ATM) or Bank Rakyat counter.

4) Who can apply Bank Rakyat PDRM Credit Card-i?

Only RMP personnel and RMP non-management personnel are eligible to apply for Bank Rakyat PDRM Credit Card-i

5) What are the type of cards offered?

Type of cards offered are according to the position of the RMP personnel as follows:

Card Type	Position
Platinum	<p><u>Senior Police Officers</u></p> <ul style="list-style-type: none"> - Inspector General (IG) - Deputy Inspector General (DIG) - Commissioner Police (CP) - Deputy Commissioner Police (DCP) - Senior Assistant Commissioner (SAC) - Assistant Commissioner Police (ACP) - Superintendent Police (SUPT.) - Deputy Superintendent Police (DSP) - Assistant Superintendent Police (ASP) - Inspector (INSP) - Probationary Inspector (P/I)

Gold	<u>Police Officers</u> <ul style="list-style-type: none"> - Sub-Inspector (SI) - Sergeant Major (SM) - Sergeant (S/N) - Corporal (KPL) - Lance Corporal (L/KPL) - Constable (KONST)
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6) Are Bank Rakyat PDRM Credit Card-i cardholders eligible for the 8%.GOV.MY program?

Yes, Bank Rakyat PDRM Credit Card-i cardholders are eligible for the 8%.GOV.MY program only if the application is approved before 31 August 2024.

7) I am an RMP personnel and an existing cardholder of Bank Rakyat Credit Card-i. Can I apply for Bank Rakyat PDRM Credit Card-i?

Yes, you can apply for Bank Rakyat PDRM Credit Card-i via the following methods:

Method	Details
First	<ul style="list-style-type: none"> • Reply SMS from the Bank offering to convert the card. <small>*SMS will be sent occasionally</small>
Second	<ul style="list-style-type: none"> • Email to kkredit@bankrakyat.com.my for card conversion application with below details: <ul style="list-style-type: none"> - Name - Existing Credit Card-i Number - Phone Number - Position

8) I am a Bank Rakyat PDRM Credit Card-i cardholder. Can I enjoy the benefits of Bank Rakyat PDRM Credit Card-i if I have ended my service as PDRM personnel?

If the cardholders have ended their service as RMP personnel, the Bank has the right to convert the PDRM Credit Card-i to Gold or Platinum Credit Card-i depending on eligibility and the cardholders will no longer be eligible for the benefits of PDRM Credit Card-i.

9) I am a Bank Rakyat PDRM Credit Card-i cardholder. What should I do after I ended my service as RMP personnel?

Please contact Bank Rakyat Card Center at 03-2693 6880 to update your current employment status.

