

**TERMS AND CONDITIONS**  
**AUTOMATIC BALANCE CONVERSION (ABC) PROGRAM**

Automatic Balance Conversion Program (ABC) is a program that allows Bank Rakyat to automatically convert the cardholder's principal outstanding balance (retails **AND** cash withdrawals) into 36 months monthly instalments with a profit rate of 13% per annum or 1.08% per month. This program is **ONLY** offered to **SELECTED** credit cardholders (will referred as "Cardholders" after this) based on criteria stated in this Terms and Conditions. Bank Rakyat will notify the eligible Cardholders through SMS, email or any other communications channels that deemed appropriate by Bank Rakyat. This Terms and Conditions shall be read together with the general Terms and Conditions of Bank Rakyat Credit Card-i.

❖ **A. PROGRAM'S ELIGIBILITY:**

This ABC program is offered to Cardholders who meet the eligible criteria as follows:

1. A Malaysian citizen.
2. Annual income **NOT EXCEEDING** RM60,000 or RM5,000 per month (based on latest annual income in Bank Rakyat record).
3. Consistent revolver in the past 12 months period; and
4. Average repayment is 10% or less from total outstanding balance for the past 12 months period.
5. Minimum current outstanding balance (retail and cash withdrawal) is RM1,000.
6. Credit Card-i Account **MUST** in **ACTIVE** and **NON-DELINQUENT** status during ABC program is offered.
7. Bank Rakyat staff is **NOT ENTITLED** to join this ABC program.

❖ **B. TOTAL MONTHLY INSTALMENTS AND PROFIT RATE OFFERED :**

1. Total monthly instalment is 36 months and annual profit rate is 13% per annum or 1.08% per month.

**C. PROGRAM MECHANISM:**

1. Eligible Cardholders will be notified via SMS. In the SMS, Cardholders will be notified on the enrolment into ABC program, total balance conversion amount, instalment tenure and profit rate of 13% per annum.
2. Cardholders can request to opt-out from this ABC program by calling Bank Rakyat Card Centre at 03-2693 6880 within **30 days** from the date of SMS received. Otherwise, Cardholder is deemed as **AGREED** to be registered under this ABC program.
3. After 30 days period end, total principal of outstanding balance, and total profit rate of 13% per annum will be converted automatically into 36 months monthly instalment. However, for the first-time conversion, Cardholders will be given another 30 days cooling-off period to opt-out from the ABC program without having to incur any charges.  
*Note: If the current principal outstanding balance is less than RM1,000 during the conversion execution, Cardholders will be dropped from the ABC program.*
4. Monthly instalment payment is fixed and will be published in the monthly Credit Card-i statement on the next following month after balance conversion is commenced.

5. Cardholders are responsible to ensure to make **FULL** payment of ABC monthly instalment under ABC program which is part of minimum monthly payment as per stated in the monthly Credit Card-i statement. Fail to pay the minimum monthly payment, will be charged with compensation charge (Ta'widh) and profit rate as per stated in Credit Card-i Application Form and Product Disclosure Sheet.

The monthly minimum payment composition is comprising of:

- 5% from outstanding balance (comprising of retail transactions, balance transfer (without instalment), cash withdrawal, profit charges, Card Service Tax, annual fee (if any), additional taxes imposed (if any) and other fees (if any) **AND**
- Monthly instalments plans (contracted FLEXI, EPP, balance transfer and any other instalment from time to time) subscribed **AFTER 31<sup>st</sup> MAY 2020 AND**
- The contracted monthly term financing instalment for Automatic Balance Conversion (ABC) if any **AND**
- Unpaid monthly minimum payment **AND**
- Utilization amount in excess of the financing limit

**OR**

A minimum payment of RM50 from the outstanding balance, whichever is higher.

6. If Cardholders failed to pay monthly instalment under ABC program in full, principal balance of the monthly instalment on that particular month, will be charged with profit charge based on current profit rate Tier and compensation handling fee (Ta'widh) as per stated in the Credit Card-i Application Form and Product Disclosure Sheet.
7. If Cardholders did not make any payment or payment made less than the minimum monthly payment stated in the Credit Card-i monthly statement within 3 consecutive months, ABC program will be cancelled automatically. Principal balance under ABC program will be charged with profit charge based on current profit rate Tier as per stated in the Credit Card-i Application Form and Product Disclosure Sheet.
8. If Cardholders request to cancel participation in the ABC program before completion of instalment tenure **OR** for an early settlement request, Cardholders are required to pay the outstanding balance under ABC program in **FULL** including current profit rate under ABC program by calling Bank Rakyat Card Centre before payment is made.
9. Under this ABC program, Cardholder's Card will not block and Card still can be utilized.
10. Total outstanding balance under ABC program is part of the financing limit. Monthly payment will increase the available financing limit that can be utilized.
11. Monthly instalment payment under ABC program is fixed and any excess payment will not reduce the monthly instalment amount for the next following month. Bank Rakyat will consider the payment as an excess payment in the Credit Card-i account which will reduce the current balance from retail or cash withdrawal transaction.
12. Eligibility for ABC program will be assessed every 12 months period.
13. Partial conversion amount is **NOT** allowed.
14. Cardholder's consent to be enrolled under this ABC program is constituted under Cardholder's agreement for automatic Credit Card-i account renewal for subsequent three (3) years contract period.

**❖ GENERAL TERMS & CONDITIONS:**

1. Bank Rakyat shall not be responsible for any eventuality caused by natural disasters, wars, riots, curfew, fire, flood, drought, storm, epidemic or pandemic, system failures or any circumstances beyond control of Bank Rakyat.
2. Bank Rakyat may revise any terms and conditions stated herein from time to time, by providing at least 21 calendar days' notice in writing or via electronic means to cardholder before the new Terms and Conditions take effect.
3. The above Terms and Conditions will be read together with the Credit Card-i Terms and Conditions which shall be governed by and construed in accordance with the laws in Malaysia.
4. For further information and queries, please call Bank Rakyat Card Centre at 03-2693 6880 or visit [www.bankrakyat.com.my](http://www.bankrakyat.com.my)