

i-MerchantRAKYAT MAINTENANCE FORM

B3

*Mandatory field (For customer to complete)

Merchant Name*:

Contact Person*:

Account No.*:

Contact No.*:

*Mandatory field (For Branch verification)

Branch Name*:

Staff Name*:

Contact No.*:

MAINTENANCE TYPE (PLEASE FILL IN YOUR MAINTENANCE TYPE)

A. INFORMATION UPDATE

No.	Email Address	Mobile Number

B. NEW MANAGER REQUEST

No.	Display Name	Email Address	Mobile Number

Note: New Manager with active Soundbox devices must contact us for Soundbox reactivation.

C. SOUNDBOX DUITNOW QR DEVICE OUTLET REASSIGNMENT

No.	Soundbox Serial No.	Current Outlet Name Assigned	New Outlet Name Assigned

Note: If the number of devices exceeds three (3) for outlet reassignment, the complete details shall be recorded in Appendix 1.

COMPANY STAMP:

Authorized Person

Name:

Date:

Authorized Person

Name:

Date:

Authorized Person

Name:

Date:

For **new manager** request, please submit copies of the following documents:

1. Certificate of Registration
2. Application Letter / Board of Director's Resolution / Minutes of Meeting / Extraction Minutes of Meeting
3. MyKad/MyPR/Passport of New Manager

Please submit this document to a nearest branch OR email to telerakyat@bankrakyat.com.my. Should you require further assistance, kindly contact our tele-Rakyat Contact Centre at 1-300-80-5454/ 03-5526 9000.

Appendix 1

[illegible]