

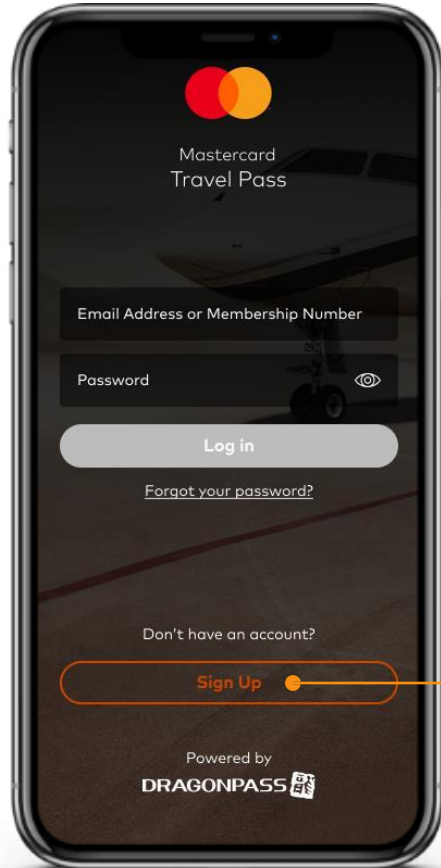
Mastercard TravelPass

Issuer Production Trial Guide

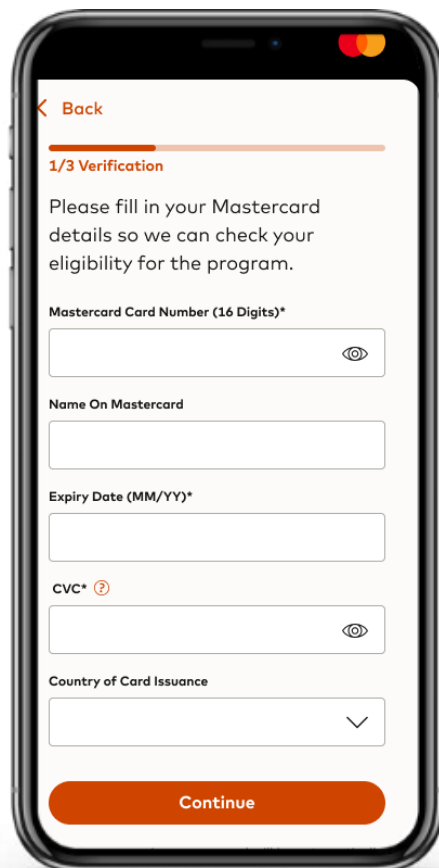
April 2025 version



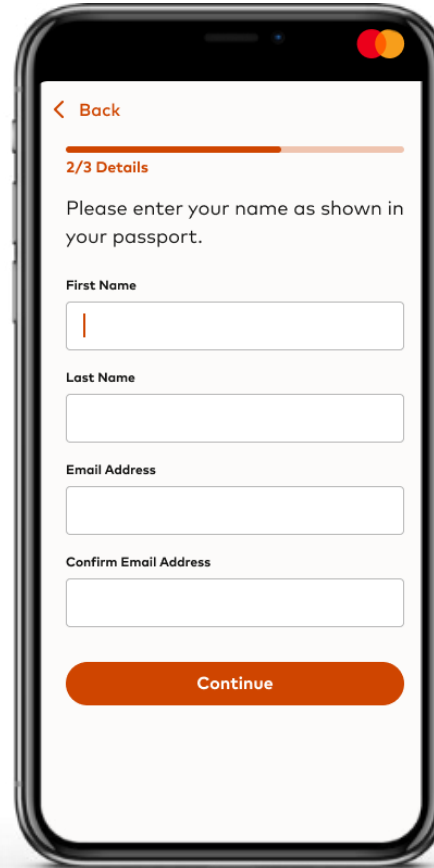
MTP APP - REGISTRATION



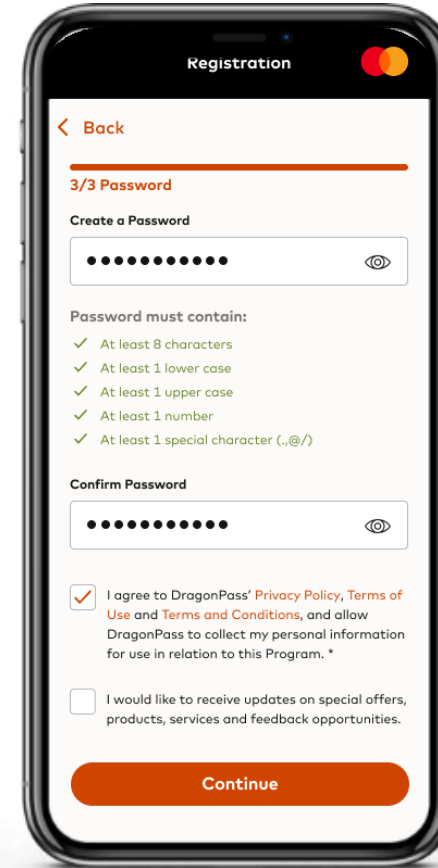
Select Sign Up



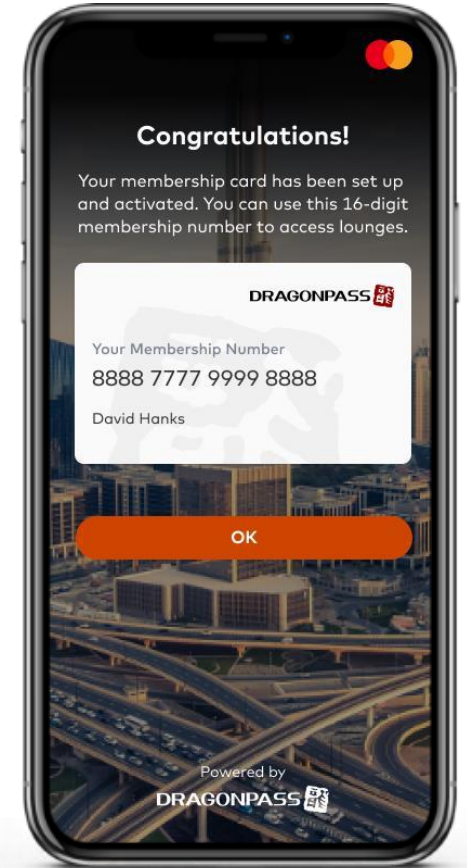
Verify full card details.
A \$0 authorization
check is done



Enter name per
passport and email
address



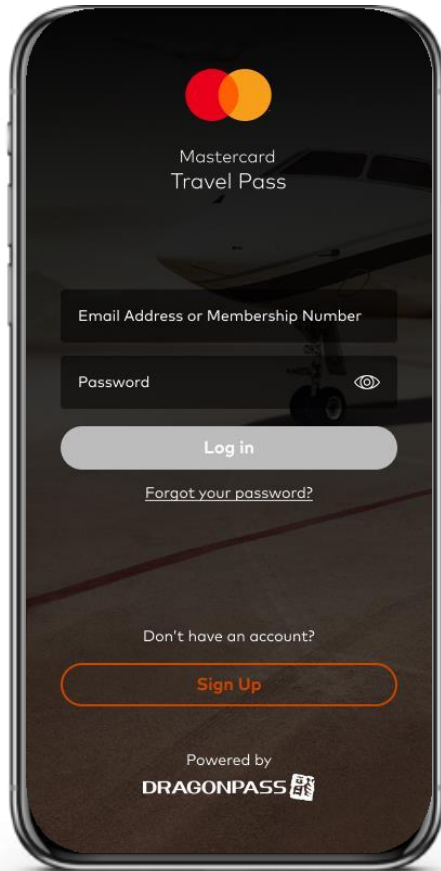
Set password



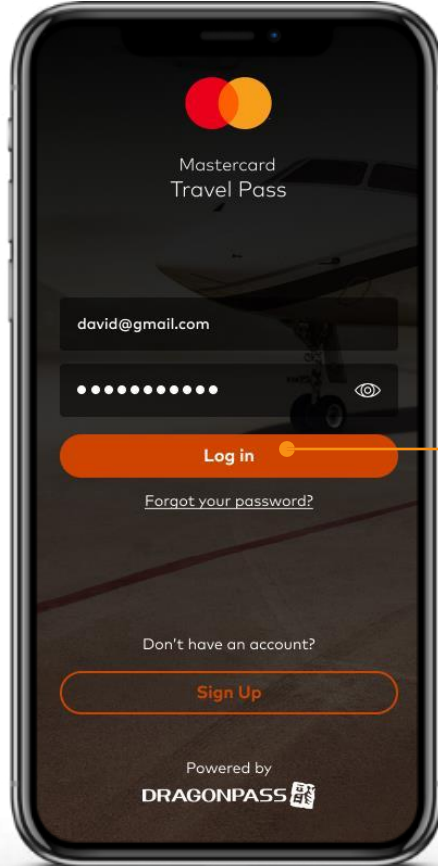
Successful
registration



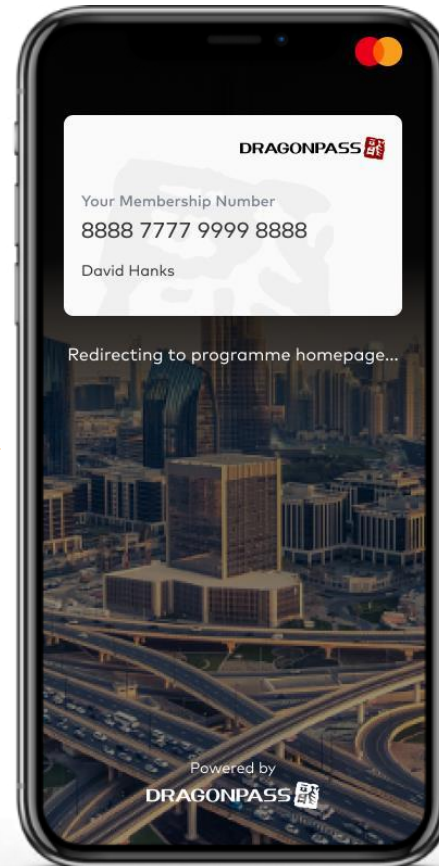
MTP APP - LOGIN



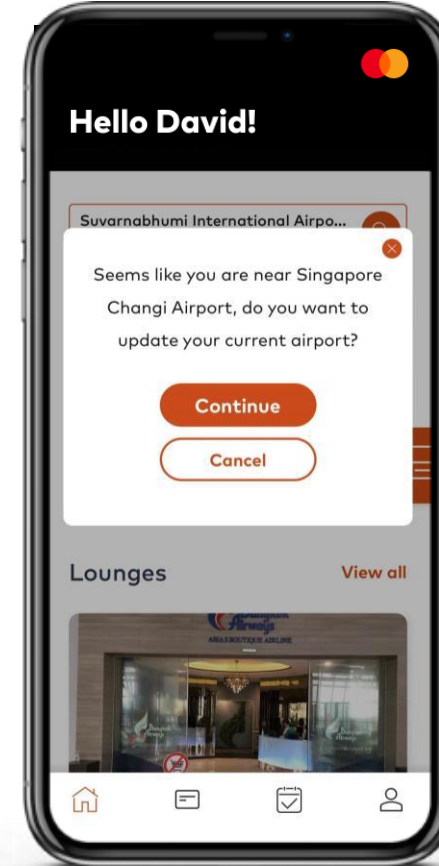
App opening page



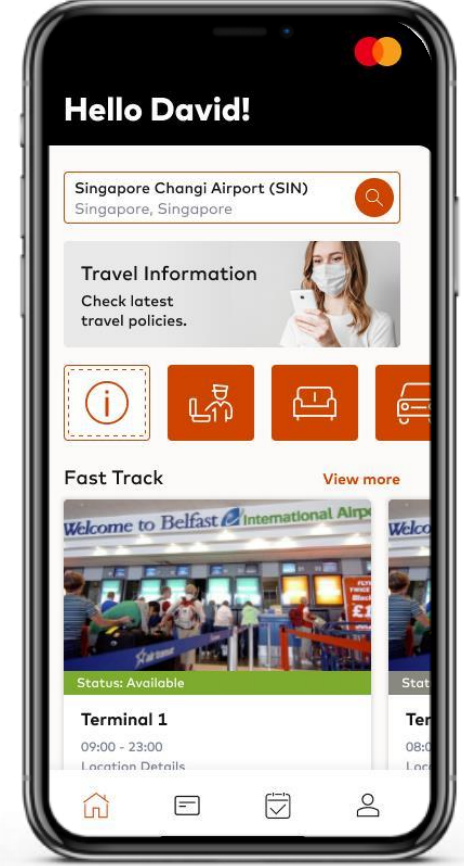
Enter registered email address / membership no. and password to login



Successful login, directing to program homepage



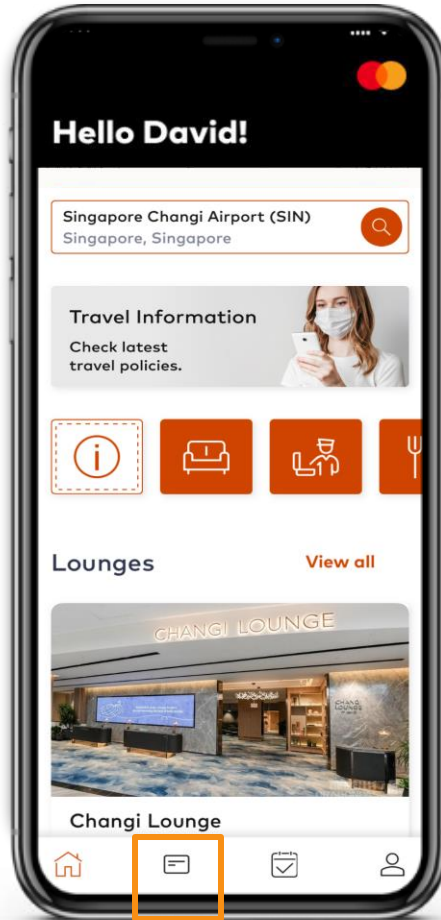
Geo-location if enabled, will detect the nearest airport



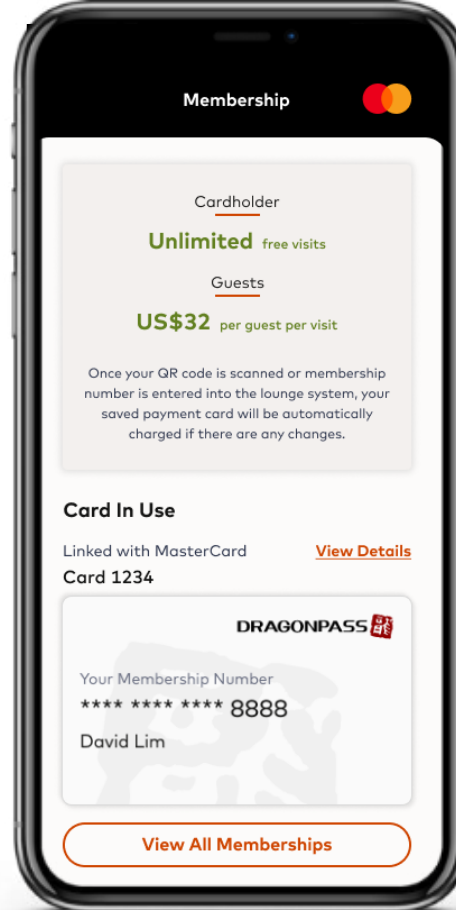
Homepage



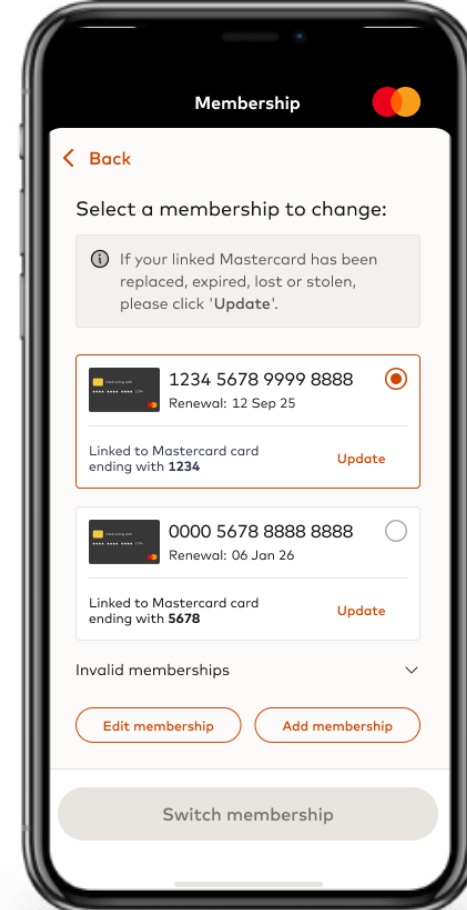
MTP APP - VIEW MEMBERSHIP



Homepage.
Selects '**Membership**'
icon.



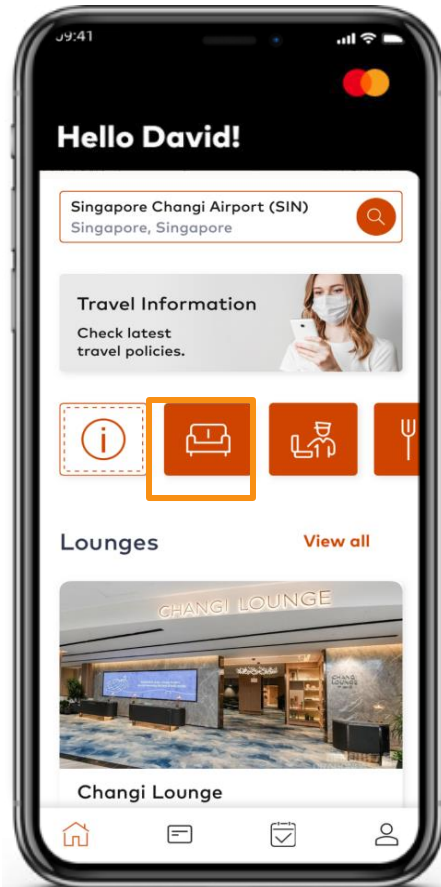
View Lounge
entitlement.



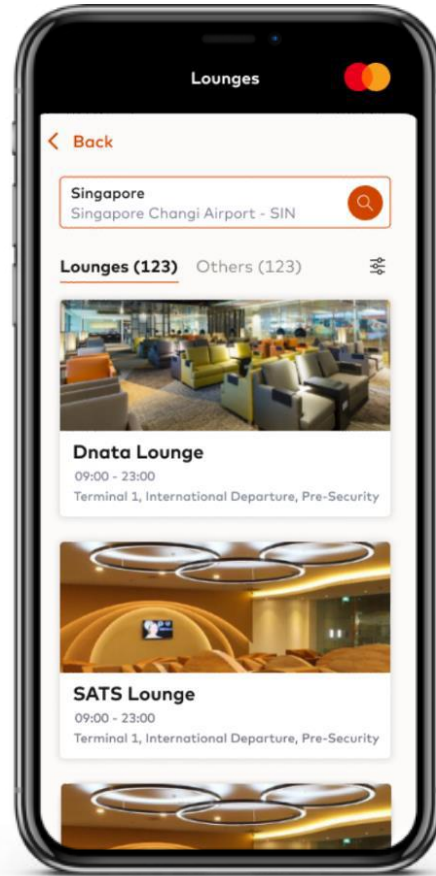
Selecting '**View All Memberships**' will show all the memberships registered on the MTP account.



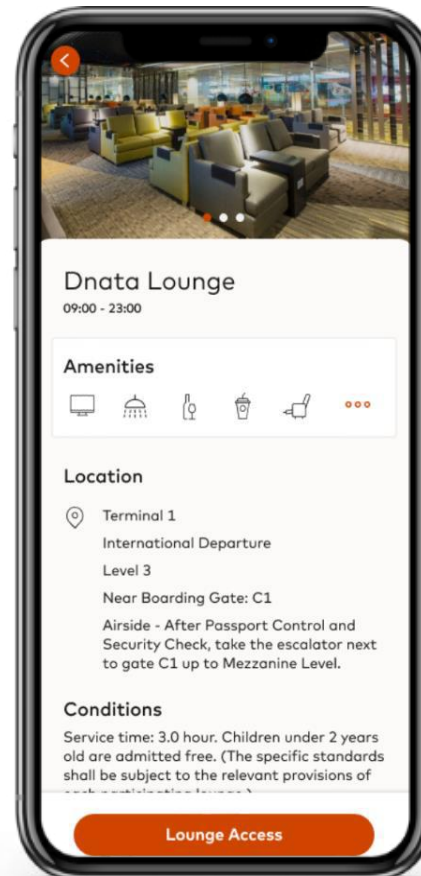
MTP APP – ENTERS LOUNGE



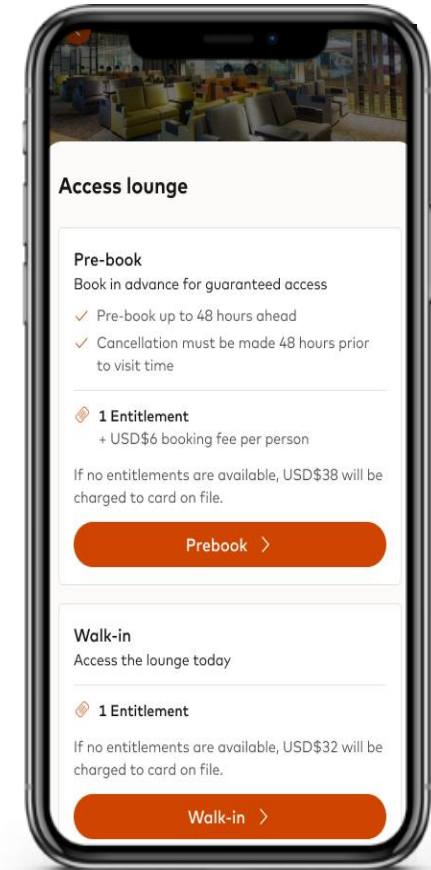
Homepage airport search.



Lounge list for selected airport is shown. Selects preferred Lounge.



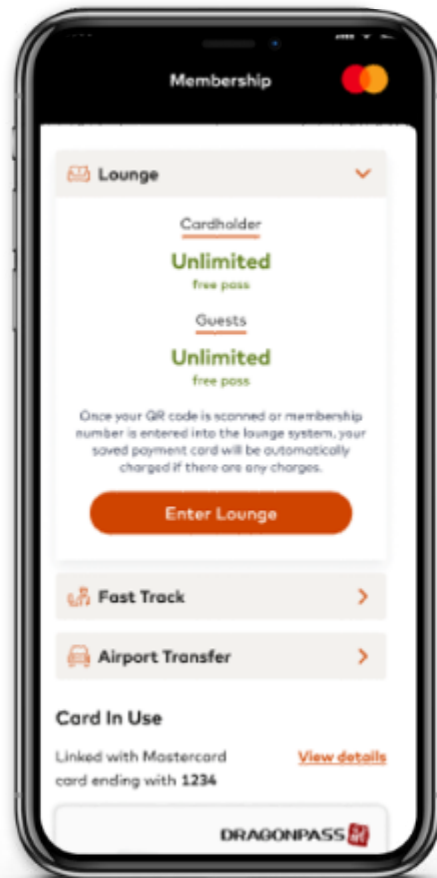
Lounge details page is opened with information about the Lounge and 'Lounge Access' button.



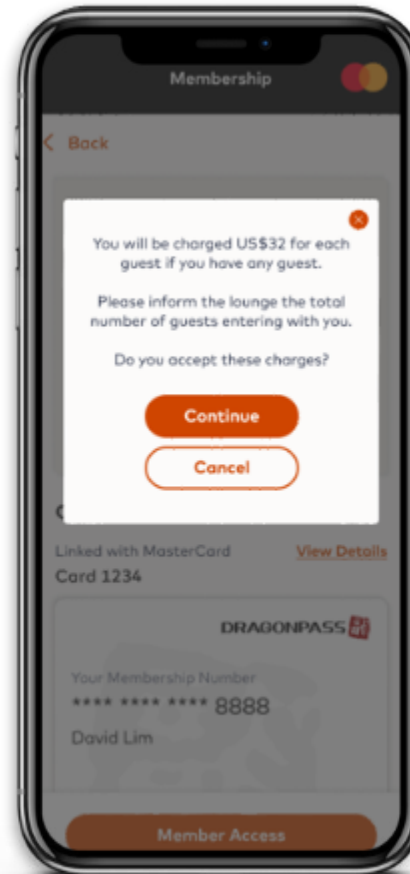
User can choose to 'Pre-book' or 'Walk-in'.



MTP APP – WALK-IN



Pressing '**Walk-in**' takes user to membership page where user can see '**Enter Lounge**' button.



User will see pop-up to advise additional charges would apply if they do not have enough entitlement.



Pressing '**Continue**' will provide the QR code and user can enter Lounge.



MTP APP – PRE-BOOK

Lounge pre-book

Step 1: Booking details

Booking details

Please fill out the details below

Date of visit

Time of visit

How many are travelling?
Maximum of 6 visitors per booking.
Children under 2 get free entry and don't need to be included in your booking.

Visitors: 1

Check availability

Select the **Date** and **Time** of Visit, as well as how many **Visitors**.

Select date

June 2025

July 2025

Select

Select a day at least 48 hours in the future.

Select time

Time of Visit

We recommend booking an entry time 2 hours prior to your flight departure.

07:45

08:00

08:15

08:30

08:45

09:00

09:15

09:30

Select

Select a time on that day to **Pre-Book** the lounge.

Step 1: Booking details

Booking details

Please fill out the details below

Date of visit

16 Jun 2024

Time of visit

08:30

How many are travelling?
Maximum of 6 visitors per booking.
Children under 2 get free entry and don't need to be included in your booking.

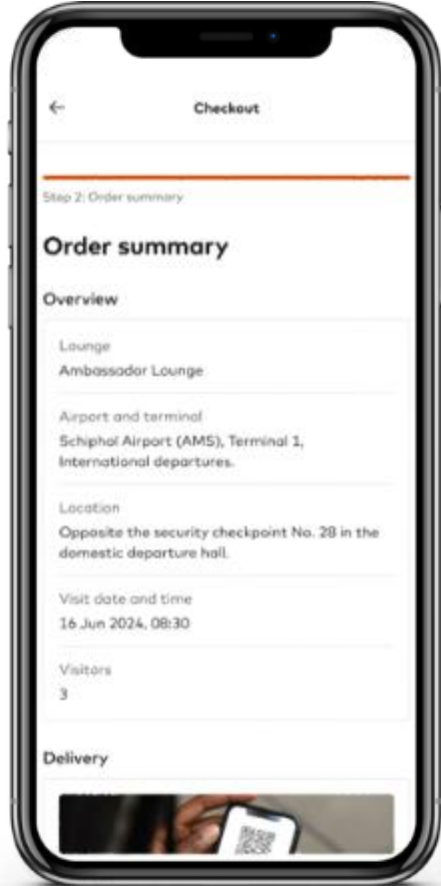
Visitors: 3

Check availability

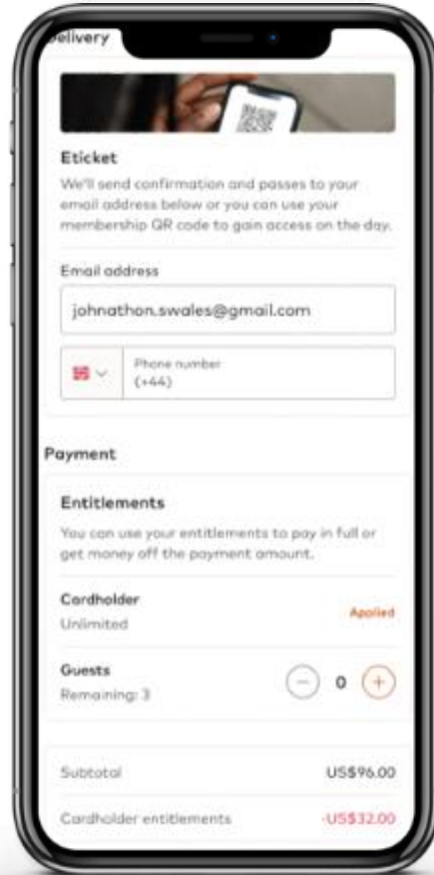
Update how many **Visitors** will be on the booking and click '**Check availability**'



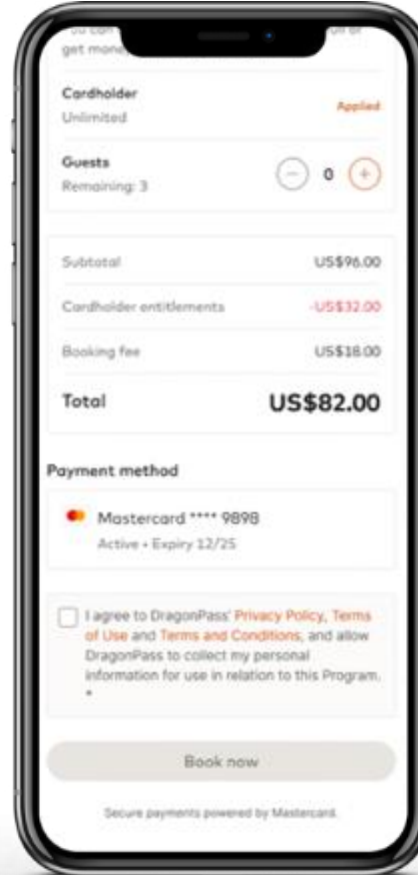
MTP APP – PRE-BOOK



Checkout – Order summary page details the lounge selected for pre-book.



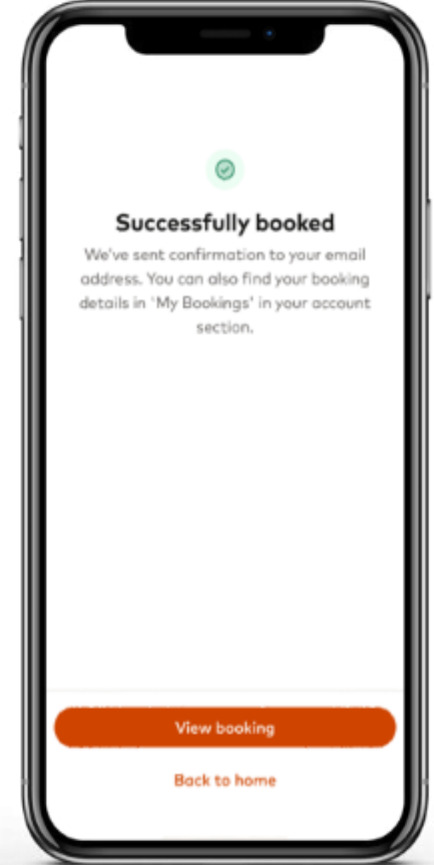
Email address and phone number are editable and entitlements to be used can be adjusted.



Breakdown of the booking fee and PAYG.



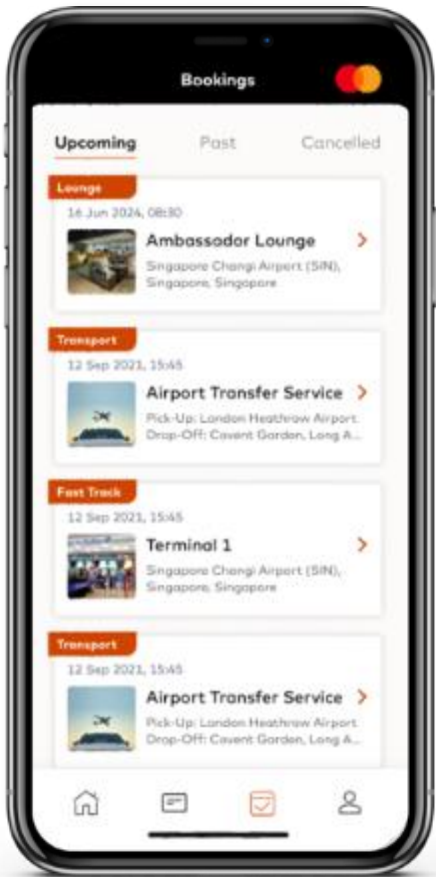
Biometrics to confirm booking payment



User will see pop-up to advise successful booking and link to the booking in app.



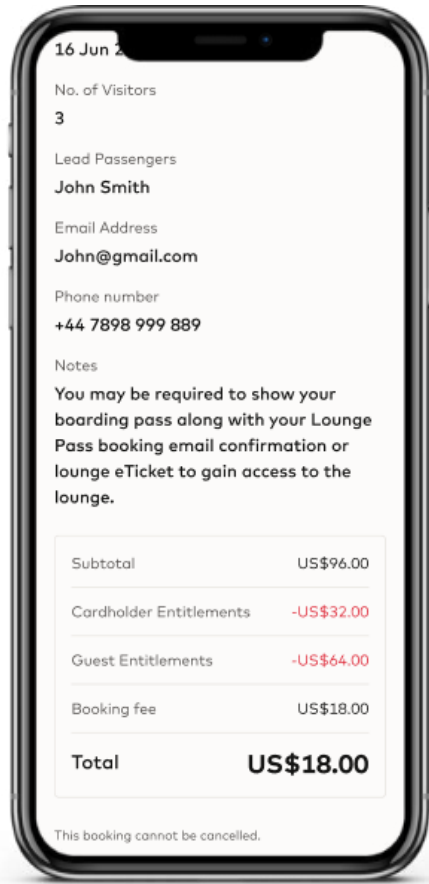
MTP APP – PRE-BOOK



Pre-book Lounge is shown in the **Bookings** 'Upcoming' tab.



User can view **Pre-book QR Code** and booking details.



Booking cannot be cancelled less than 48 hours from the planned visit time



MTP APP – PRE-BOOK



DRAGONPASS



Lounge Booking Confirmation



Dear [Customer Name],

Your booking is confirmed.

Thank you for booking lounge with Mastercard® Travel Pass.

Your lounge pass(es) are available in the app, or alternatively are attached to this email. Please show your pass(es) at the reception of the lounge to gain access. Please check your booking details carefully.

Have a great trip,
Mastercard and DragonPass team

Lounge details

Lounge

Ambassador Lounge

Airport and terminal

Schiphol Airport (AMS), Terminal 1, International departures.

Location

Opposite the security checkpoint No. 28 in the domestic departure hall.

Visit date and time

16 Jun 2024, 08:30

Visitors

3

Booking confirmation email



Booking ID #090090909

Pre-book Lounge Pass

This pass is valid for one booking and must be presented at the lounge entrance. Please keep this pass safe and do not share it with anyone.

DRAGONPASS

Ambassador Lounge

Schiphol Airport (AMS), Terminal 1, International Departure

Opposite the security checkpoint No. 28 in the domestic departure hall.

2lines

3 lines

16 Jun 2024

08:30

3 passengers



John Smith

7101108260344831

Terms and Conditions

- Late access will be at the discretion of the lounge.
- This pre-booking pass can only be used at the date and time specified.
- It must be presented to the lounge staff to gain entry.
- Using your Membership QR Code instead may result in an additional entitlement being deducted or a Pay-As-You-Go (PAYG) fee being charged.

Please read and understand the full terms and conditions on our website. Use of this pre-booking pass signifies your acceptance of these terms. For further information, contact support@dragonpassuk.com.

Please present this entire page at the lounge

Service provided by DragonPass, a company incorporated in England (Registered No. 08643888) and having its registered office at 173a Ashley Road, Hale, Altrincham, Cheshire, WA15 9SD, United Kingdom.

Lounge pass