

PRODUCT DISCLOSURE SHEET

Read this Product Disclosure Sheet before you decide to take out the Personal Financing-i Floating Rate. Be sure to also read the terms in the letter of offer. Seek clarification if you do not understand any part or this document or the general terms.

BANK RAKYAT

PERSONAL FINANCING-i FLOATING RATE

Product Name	:	
Date	:	

1. What is this product about?

This product offer cash facility to meet personal financing requirements.

2. What is the Shariah concept applicable?

- This financing is under the Shariah principles of Murabahah (by adopting Tawarruq practices) where based on Wa'd from the customer, the bank will purchase the commodity from a commodity trader and then sells the commodity to the customer based on the Murabahah sales price (cost of commodities with profit) on deferred payment basis and then, as the customer's agent (Wakalah), Bank, will sell the commodity to third party buyer at cash. The cash collected from third party buyer will be deposited into customer's accounts.
- Currently the commodities being used are Crude Palm Oil (CPO), Plastic Resin (PE) or Telco Airtime.

3.	What	do I	aet f	rom t	his i	prod	uct?
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•	Total selling price: RN	И	
•	Total amount finance	: RM	
•	Profit rate:	% equal to	_% flat rate
•	Current Base Rate (B	BR):%	
•	Effective profit rate*:	% per annum	
•	Ceiling rate:	% equal to	% flat rate
•	Tenure:	years	

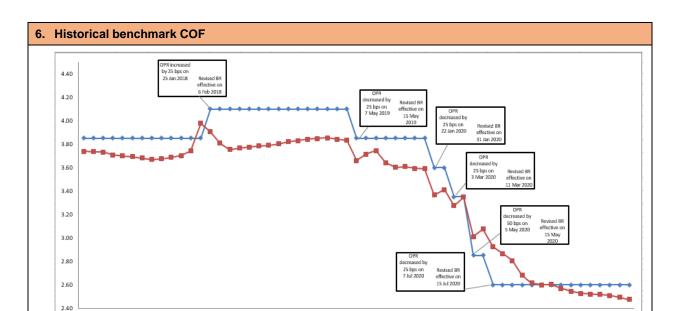
*Note: Effective rate are Base Rate (BR) + Spread/Margin

4. What is Base Rate (BR)?

• The BR we offer on this product is made up based on our benchmark Cost of Funds (COF). Our benchmark COF reflects the cost of raising new funds and 3-month Kuala Lumpur Interbank Offering Rate (KLIBOR).

5. What are possible scenarios to trigger a change in the BR?

• Our BR can rise or fall due to change in the benchmark COF. Changes in benchmark COF could occur due to change in Overnight Policy Rate (OPR) as decided by the Monetary Policy Committee of Bank Negara Malaysia, as well other factors such as the market funding conditions.



7. What are my obligations?

- Your monthly instalment: RM______
- The total amount at the end of _____ years is RM______

Important: Your monthly instalment and total payment amount will vary if profit rate changes. However, the total payment amount should not exceed the Selling Price.

Rate	Today (profit rate :%)	If profit rate goes up 1%	If profit rate goes up 2%
Monthly Installment	RM	RM	RM
Total profit cost at the end ofyears	RM	RM	RM
Total payment amount at the end ofyears	RM	RM	RM

Note:

- i. We will communicate to you at least twenty-one (21) calendar days prior to the effective date of implementation if there are any changes in profit rate that applicable to your financing facility.
- ii. Prepayment or excess payment of the monthly instalment is allowed and will be treated as subsequent month instalment payment. The prepayment or excess payment however will affect to the profit calculation of your financing account.

8. What other charges do I have to pay?

- Stamp duty: 0.5% of total financing as contained in the Stamp Duty Act 1949.
- Wakalah or agency fee of RM28.30 inclusive Brokerage Fee.

9. Do I need any Takaful coverage?

• You are advised to take takaful plans from takaful operator appointed by the Bank and you are agree to allow Bank to obtain the protection from the said takaful operator. However, you are free to use any other takaful operator in Malaysia which requires you to arrange it on your own.



10. What if I fail to fulfil my obligations?

- In the event that your account has been in arrears for more than three (3) months, your Financing
 Account will be categorized as Impaired Financing. The Bank will convert the existing profit rate into
 Ceiling Rate as set out in item 3 of the above and we will notify you in writing.
- You are required to pay the monthly installment at Ceiling Rate in the following month until the whole / part of the arrears is settled.
- Compensation Charge (Ta'widh) for Late Payment

During the financing tenure:	Up to 1% per annum on the outstanding amount of the monthly payment.
After expiry of financing tenure:	Shall not be more than the prevailing daily overnight Islamic Interbank Money Market rate (IIMM) on the outstanding balance.

- The Bank reserves the right to deduct / sett-off customer's savings balance (Savings/Investment Account/ Share Membership Account) with the bank as payment for outstanding amounts.
- Bank will inform customer at least seven (7) calendar days in advance on the intention to set-off the customer's savings balance.
- The Bank reserves the right to take legal action and all costs incurred will be borne by the customer.

11. What if I fully settle the financing before its maturity?

- The Bank shall provide rebate (ibra') on the total balance deferred profits / profit not accrued.
- The amount of early settlement is as per the formula below:

Early Settlement Amount = Outstanding Selling Price – Ibra' + Late Payment Charges (if any) Where.

Ibra' = Deferred Profit + Undisbursed Principal (if any) - Other Charges (if any)

12. Do I need a guarantor or collateral?

You must present guarantor whenever required by the Bank. The collateral is not required for this financing.

13. Do I need to pay a Security Deposit?

- Two (2) months instalment amount to be deducted from the financing and credited into the customer's Special Account upon disbursement as Security Deposit.
- The amount will be set off against any arrears when default of payment occurs.
- The amount of Security Deposit must be maintained at two (2) months instalment at any time.

Note: We will communicate to you at least seven (7) calendar days in advance on the intention to set-off the Security Deposit.

14. What do I need to do if there are changes to my contact details?

- It is important that you inform Bank of any change in your contact details to ensure that all correspondences reach you in a timely manner.
- Please contact the Call Centre at **1-300-88-5454** OR visit any branch to any changes of the customer information.



For more information, please refer to the product brochure or visit www.bankrakyat.com.my Call Centre at: 1-300-80-5454 • 7:30 am to 9:30 pm Available for all inquiries • 9:30 pm to 7:30 am Available only to check application status, internet banking and report lost card Or International Line: +603 5526 9000 Or Or Facsimile 03-2264 7301 Or e-mail to telerakyat@bankrakyat.com.my Call Centre at: 1-300-80-5454 or send your complaint to: Public Complaints Bureau Unit, Customer Service, 9th Floor, Tower 1, Bank Rakyat Twin Tower, No. 33, Jalan Rakyat, KL Sentral, 50470 Kuala Lumpur or e-mail to aduan@bankrakyat.com.my Or Contact Bank Negara Malaysia LINK or TELELINK at: Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: +603-21741515 E-mail: bnmtelelink@bnm.gov.my	15. Where can I get more information?	16. Any suggestions and your questions can be directed to:	17. If you wish to complaint on the products and services provided by us, you may contact us at:	
18 Where can I get assistance and redress?	please refer to the product brochure or visit www.bankrakyat.com.my	 1-300-80-5454 7:30 am to 9:30 pm Available for all inquiries 9:30 pm to 7:30 am Available only to check application status, internet banking and report lost card Or International Line: +603 5526 9000 Or Facsimile 03-2264 7301 Or e-mail to telerakyat@bankrakyat.com.my 	1-300-80-5454 or send your complaint to: Public Complaints Bureau Unit, Customer Service, 9th Floor, Tower 1, Bank Rakyat Twin Tower, No. 33, Jalan Rakyat, KL Sentral, 50470 Kuala Lumpur or e-mail to aduan@bankrakyat.com.my Or Contact Bank Negara Malaysia LINK or TELELINK at: Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: +603-21741515	

18. Where can I get assistance and redress?

- If you have difficulties in making monthly payments, you should contact us earliest to discuss payment alternatives. You may contact us at any of the Bank's branches or the branch where the financing is made.
- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an
 agency established by Bank Negara Malaysia to provide free services on money management, credit
 counselling and debt restructuring for individuals. You can contact AKPK at:

8th Floor, Maju Junction Mall 1001, Jalan Sultan Ismail, 50250 Kuala Lumpur Tel: +603–26167766

E-mail: enquiry@akpk.org.my

19. Other personal financing packages available.

Personal Financing Fixed Rate ______

IMPORTANT NOTE:

- LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU <u>DO NOT</u> KEEP UP FINANCING PAYMENT ON YOUR PERSONAL FINANCING.
- THIS PRODUCT HAS BEEN APPROVED BY SHARIAH COMMITTEE ON 29 APRIL 2013.
- PRODUCT DISCLOSURE SHEET MUST BE READ, UNDERSTAND, ACCEPTED AND MUST BE SIGNED BY THE CUSTOMER.
- THE INFORMATION PROVIDED IN THIS PRODUCT DISCLOSURE SHEET IS VALID AS AT